

Dr Majid Mushtaq FRCP

Consultant Physician in General and Respiratory Medicine

London Bridge Hospital

Tooley Street SE1 2PR
Canary Wharf E14 5NR
☎ 0207 234 2009.

Blackheath Hospital

Independence Road
Blackheath SE3 9LG
☎ 0208 297 4550.

Chelsfield Park Hospital

Bucks Cross Road
Orpington BR6 7RG
☎ 01689 877 855

IMPORTANT INFORMATION. (May 2024)

Thank you for choosing to see me and arranging an outpatient appointment. This letter sets out some important information that I am required by law to provide to you

Booking appointment.

Please visit our website www.chestconsultant.com where you will have details of all clinics with relevant phone numbers. If there is any problem, then call/email my secretary.

Patient portal.

You will be emailed a link from “Carebit” to sign up to patient portal. Here you will find your consultation letters and reports of tests (But please see below under heading of “Test results”). Please forward a copy of your consultation letter to your GP. If you cannot, then email us GP address and email and we will do that.

Cancellations.

More than 48 hours before appointment - free.

24 to 48 hours- We will charge you 50% fee normally charged to uninsured patients.

Under 24 hours or If you did not attend- We will charge you 100% fee normally charged to uninsured patients.

Please note that most insurers will not cover a cancellation fee so you would be invoiced directly.

Tests results

It is very important to book a follow up appointment as soon as you finished the tests. This is mentioned in your consultation letter. Tests are only seen by me at the time of follow up appointments. **Therefore, there is a danger that we will delay seeing important results if you did not make follow up appointment.**

Fee, payment and insurance shortfall.

- a. It is your responsibility to ensure that you are covered for consultation and investigation to avoid paying from your pocket.
- b. My consultation fee is agreed with all major insurers. However, often there is an access/co-payment on your policy. Payment for any shortfall is your responsibility. In case of underpayment, the insurer will inform you. Please see under “payment methods” to settle that amount. If we don’t receive the shortfall then we will also inform you with a payment link for Credit/Debit cards.
- c. If you are not insured, I will respectively ask you to pay the consultation fee at the time of the consultation by cash/cheque credit or debit card. The fee is £250 for the first consultation and £150 for each of the follow up consultations.

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Payment Methods

Secretary: 0203 475 5358

www.chestconsultant.com

Email: mushtaq.secretary@gmail.com

Important information at <http://chestconsultant.com/wp-content/uploads/2020/12/Important-information.pdf>

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- a. For online Bank transfer please use the following bank details:

Account Name:	M Mushtaq Ltd
Account No:	51573195
Sort Code:	404201

- b. You can send the cheque payable to “M Mushtaq Ltd” and send to Chelsfield Park Hospital on the above address.
- c. You could also pay via payment link for card payments which we have sent to you.

Prescription

It is a lot cheaper to ask GPs for NHS prescriptions. I can advise on my letter which you should take to your GP practice. I do not have any control or influence on this beyond this point.

Private prescriptions while you are under our clinical care can be arranged for a fee of £25 per prescription. We use “Clynxx” service for electronic prescriptions. It is very quick and normally you can have medications on the same day.

Financial Interests

I am legally obliged to inform you that I, Dr Majid Mushtaq, have a financial interest of 100% in M Mushtaq Limited.

Quality Information

You can compare independent information about the quality of private treatment offered at the hospital and other private healthcare providers from the Private Healthcare Information Network (PHIN) website: www.phin.org.uk.

Other FAQ's

- NHS referrals are made by GP's and I cannot do it.
- The patient data is not shared between NHS and private hospitals and between different private hospitals. Please bear in mind that when consulting doctors.

I look forward to welcoming you to my practice.

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